

Explicit plan incentives to encourage high-value health services and reduce financial barriers to care

Cost-sharing is a useful lever to encourage prudent use of health care dollars¹

12%

adults in Calif. who didn't see a doctor in last 12 months due to cost²

25%

patients who have difficulty affording medications²

Cost-related underuse of services disproportionately impacts those with chronic conditions³

Value based benefit designs reduce costs:

- Lower utilization of expensive services
- Improved productivity due to medication adherence^{4,5}
- Reduced absenteeism^{3,6}

¹ Center for Value Based Insurance Design

² Henry J Kaiser Family Foundation

³ Health Affairs Journal

⁴ American Journal of Managed Care

⁵ Journal of Occupational Medicine

⁶ Center for Health Value Innovation

25% of members incur 67% of costs

Compared to the overall population, members with chronic conditions:

2-3X
higher costs per
member per month

3X hospital admissions **2X** outpatient ER visits

17-48% haven't seen a doctor in last 12 months



The guiding principle is to reduce financial barriers to care, promote a healthy lifestyle, and reduce the cost of healthcare

Conditions covered:

- Diabetes
- Asthma
- COPD
- Coronary Artery Disease (CAD)
- Hypertension (Rx only)*
- Hyperlipidemia (Rx only)*

*With purchase of a Value-Based Tier prescription drug plan, required for VBB on Full PPO, optional for Tandem PPO.

\$0 medical and Rx drug cost sharing* on PPO plans

 No-cost Primary and Specialist office visits, lab tests and select prescription drugs*

Enhanced preventive services

- Self-management training
- Shield Support care mgmt programs

Reduce utilization of high-cost services

- Fewer ER visits
- Fewer & shorter inpatient stays

Value to the Employer and Employee

Employer

- Net savings expected 12-18 months after program start
- Increased productivity, reduced absenteeism^{1,2,3,4}
- Greater employee satisfaction & retention rates

Employee

- Fliminates financial barriers to care⁵
- Improved health and wellness, greater ability to maintain an active lifestyle
- Fewer missed workdays^{1,4}



Pitney Bowes: \$1M savings within one year of

lowering copays for asthma & diabetes Rx^{6,8}

⁴ Center for Health Value Innovation ⁷ The Wa

⁵ Henry J Kaiser Family Foundation

⁶ Health Affairs Journal

The Wall Street Journal
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