

Specialists and facilities: Please share reports promptly with PCPs

Coordination of care in the primary care practice involves organizing patient care activities and sharing information among all the participants serving the healthcare needs of the patient. Timely communication is essential to the effectiveness, safety, and efficiency of our collective healthcare system. In order to support coordination of care, all specialty providers and facility administrators should promptly deliver consultation reports and facility discharge reports, including accurate medication records, to their patients' primary care physician (PCP). Effective communication between facilities, specialists, administrators, and PCPs helps to improve quality of care and patient satisfaction, as well as helping providers communicate effectively with one another.

Timely and accurate documentation is an essential part of contributing to overall continuity in patient care.



Actions

- Provider consultation reports
- Facility discharge reports
- Accurate medication administration records



Benefits

- Continuity in patient care by ensuring all providers involved have access to the same information.
- Informed decisions for creating treatment plans.
- Effective medication management
- Clear communication between PCPs and specialists/facilities
- Opportunities for educating providers and patients



Results

- Contributes to higher quality of care
- Helps to improve patient satisfaction