

Provider Connection enhancements for BlueCard claims

We recently made improvements to claim pages on the [Provider Connection](#) website for the BlueCard® Program, where Blue Shield of California coordinates claim processing with independent Blue Cross and Blue Shield plans across the country.

When applicable, providers working with BlueCard claims can now:

- Follow the status of the claims as they are sent to out-of-state Blue plans for processing and returned to Blue Shield of California. For example, claims sent to out-of-state Blue plans show the status, "In-process with out-of-state Blue plan."
- Request status, eligibility, and benefits information from out-of-state plans directly from the claims page.
- View available letters conveniently linked in BlueCard claim headers.

[Log in and find a claim](#) to see the improvements.

If no one in your organization is currently registered as an Account Manager on Provider Connection, please [register now](#) and set up user accounts for your team so you will be able to access information about Blue Shield members, claims, and processes online.

For more information about Provider Connection, [read the Provider Connection Reference Guide](#).