### FPressGaney STRATEGIC CONSULTING

# HX Collaborative Webinars

Click on a calendar title to register (Each webinar is a separate registration link)

### March 2025

## **¬**PressGaney

Monday	Tuesday	Wednesday	Thursday	Friday
Mar 3	4	5	6	7
HEDIS, HOS, and CAHPS		Team Based Medication Refill*		High Reliability
Noon PST		9 PST		9 PST
10	11	12	13	14
Brand and Culture	Health Plan Benefits-Part 1		Team Based Medication Refill*	
Neon PST	Noon PST		9 PST	
17	18	19	20	21
3	HEDI, HOS, and CAHPS			Team Based Medication Refill*
St. Patrick's Day	9 PST			Noon PST
24	25	26	27	28
High Reliability		Brand and Culture		Health Plan Benefits 1
Noon PST		9 PST		9 PST
31				
Team Based Medication Refill*				
Noon PST				

\*CEU Credits available for Team Based RX Refill Training In support of improving patient care, Press Ganey is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Continuing Medical Education for the healthcare team

#### Measuring success in HEDIS, HOS and CAHPS

What are good leading indicators to measure success in HEDIS, HOS and CAHPS?

#### Health Plan Benefits-Part 1 Helping patients navigate and maximize their health plan benefits

Building your brand and your culture Establishing a strong identity and unified vision for your medical practice Behaviors to support high reliability organizations Building a Culture of Safety and Excellence in Healthcare Team Based Medication Refill\* Optimize workflows through team support

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Please feel free to share these training opportunities with your provider network, medical group employees and clinicians.