

HX Collaborative Webinars

Click on a calendar title to register
(Each webinar is a separate registration link)

FEBRUARY 2025

Monday	Tuesday	Wednesday	Thursday	Friday
3	Feb 4 PART 2 Leadership Learning and Culture Noon PST	5 Service Recovery 9 PST	6 5 Steps Process to Change Noon PST	7 High Performing Teams 9 PST
10	11 Compassionate Connected Care* 9 PST	12 Managing Employee Turnover Noon PST	13 Compassionate Connected Care* Noon PST	14 PART 2 Leadership Learning and Culture 9 PST
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24	25	26 5 Steps Process to Change 9 PST	27 Managing Employee Turnover 9 PST	28 Compassionate Connected Care* Noon PST

*CEU Credits available for Team Based RX Refill Training

In support of improving patient care, Press Ganey is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team

PART 2

Leadership Learning and Culture

How to create a High Reliability practice

Service Recovery

Incorporate tools to deescalate, solve problems.

5 Step Process to change

User-friendly process to support change management

High Performing Teams

Implement high performing behaviors and embrace change

Managing Employee Turnover

How to avoid employee burnout

Compassionate Connected Care for Caregivers*

Caregivers need to embrace CCC for themselves and the team



For more information contact: Yesha.Patel@pressganey.com

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HX25