

## **HX** Collaborative Webinars

Click on a calendar title to register (Each webinar is a separate registration link)

## DECEMBER 2024

## **¬PressGaney**

Monday	Tuesday	Wednesday	Thursday	Friday
Dec 2	3 PART 1	4	5	6
Care Coordination Noon PST	Enhancing Communication 9 PST	4 Questions Coaching Model	Team Based RX Refill* Noon PST	Celebrating Success
9	10	11	12	13
Outreach Program Noon PST	4 Questions Coaching Model	Team Based RX Refill* 9 PST	Celebrating Success Noon PST	Outreach Program 9 PST
16 PART 1	17	18	19	20
Enhancing Communication Noon PST	Team Based RX Refill* Noon PST	Care Coordination 9 PST	Team Based RX Refill* 9 PST	
23	24	25	26	27
28	29	30	31)	<b>202</b> 4 Happy New Year

\*CEU Credits available for Team Based RX Refill Training

In support of improving patient care, Press Ganey is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team

Outreach **Program** Patient engagement, retention, and welcome programs

**4 Questions Coaching Model** Coaching taps providers' vision to impact patient lives

Team Base RX Refill\* Optimize workflows through team support

Celebrating Success Fostering recognition is key to healthcare **leadership** 

**Enhancing** Communication **Effective** communication shapes the patient experience

Care Coordination **Ensures** patient needs are effectively met



or more information contact: Yesha.Patel@pressganey.com

©2024 Press Ganey Associates LLC. All Rights Reserved. a PGForsta company.

