



How to improve Medical Record Reviews for obstetric providers

Blue Shield of California Promise Health Plan (Medi-Cal)

Don't do this 	Do this 
Illegible handwritten medical records	<input type="checkbox"/> Make all entries in the medical record legible, in accordance with Medicaid rules. Illegible records reviewed in audits are scored as "not done." See guidance: Documentation Matters .
No referral to WIC	<input type="checkbox"/> Refer <u>all</u> pregnant, postpartum, and breastfeeding members, and children under 5 years to WIC.
No intimate partner violence (IPV) screening	<input type="checkbox"/> Conduct and document IPV screening of birthing members. <input type="checkbox"/> Refer members who screen positive to Social Services. See guidance: Preventive Services Taskforce .
No maternal depression screening	<input type="checkbox"/> Conduct and document Maternal Mental Health screening <u>at least once per trimester and within 6 weeks postpartum</u>: <ul style="list-style-type: none"> • Use EPDS or other approved depression screening tool, and use the tool's scoring instructions. • Submit code G8510 (add-on) for negative results. • Submit code G8431 (add-on) for positive results and a documented follow-up plan. <input type="checkbox"/> Refer member to mental health resources, as indicated.
No social needs assessment	<input type="checkbox"/> Conduct and document assessment of housing, food, transportation, unintended pregnancy, support system, employment. <input type="checkbox"/> Make and document referrals to Social Services, as appropriate.
Nutrition and healthy weight gain not discussed or documented	<input type="checkbox"/> Discuss and document the following every trimester: <ul style="list-style-type: none"> • Dietary evaluation and guidance • Healthy eating habits and weight gain • Any needed interventions and referral to WIC.
No dental assessment by OB	<input type="checkbox"/> Conduct and document oral (mouth, teeth, gums) assessment by OB at first prenatal visit. <input type="checkbox"/> Recommend dental care through Medi-Cal Dental and document discussion. See guidance: Oral Health Care During Pregnancy .
Incomplete postpartum assessment	<input type="checkbox"/> Include and document breast assessment and pelvic exam in the postpartum physical exam. See guidance: Optimizing Postpartum Care .

Providing and legibly documenting the care on this checklist will help your practice improve Medical Record Reviews and audit results. Include this checklist in patient charts for Blue Shield Promise members. Learn about our [Maternity Program](#) on Provider Connection.

Prov_25_048 (03/2025)