

HEDIS Provider Guide: Controlling High Blood Pressure (CBP)

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How to Improve HEDIS® Scores

- Calibrate the sphygmomanometer (BP monitor) annually.
- Select the proper BP cuff size. Ensure patients have their feet flat on the floor during the reading.
- Upgrade to an automated blood pressure machine.
- If the patient's BP is high at the office visit (140/90 or greater), take it again at the end of the visit. HEDIS® allows us to take the lowest systolic and the lowest diastolic readings on the same day, and the second reading is often lower.
- Telehealth visits can be used to capture member-reported BP readings. Submit an authorization for durable medical equipment for a BP monitor if a member is in need of one or contact your Blue Shield Promise Quality Program Manager to learn about our remote BP monitoring program.
- Do not round up BP values. If you are using an automated machine, record exact values.
- Review hypertension medication history and patient medication adherence. Consider modifying treatment plans for uncontrolled blood pressure as needed. Follow up with the patient in monthly intervals until control is achieved.
- The 2017 guidelines from ACC/AHA recommend two BP drugs of different classes started at the first visit if BP is \geq 140/90 mm Hg and is unlikely to respond to a single drug and lifestyle modification.

 $\label{eq:hedden} \textit{HEDIS}{}^{\text{\tiny{\texttt{0}}}} \text{ is a registered trademark for the National Committee of Quality Assurance (NCQA)}$