

Quality Improvement and Health Equity Committee Workplan

Quality Improvement and Health Equity Committee Workplan																		
	Regulatory Standard (e.g., CMS, DMHC,						Action Item e.g., performance										If an activity is at risk, what is the root	
m No.	DHCS and NCQA, Office of Affordability)	Planned Activity	Responsible Person/Owner(s)	Reporting Frequency	Goal	Objective	measure, measurable(s)	Initiation Date Co	ompletion Date	Q1	Q2 (3 Q	1 Re	eporting Date(s)	Status	Risk	cause and/or corrective action Cor	mments
																1		
		Health Equity Office Policies and Procedures:														1		
		Quality Improvement and Health Equity Transformation														1		
		Program (QIHETP) Policy														1		
		- Quality Improvement Health Equity Committee (QIHEC) Policy			Build Sound Infrastructure and	Submit Policies and Procedures for annual review and approval by										1		
	DHCS		Valerie Martinez	Annual	Operations	3/21/2024.	Annual Review and Approval	1/1/2024	3/21/2024	×				3/21/2024	Planned	Low		
						Submit the QIHEC Charter to QIHEC												
	DHCS	0	14-4		Build Sound Infrastructure and	for review and approval by		4 (4 (2024	2/24/2024					2/24/2024	Diameter of			
	DHCS	Quality Improvement and Health Equity Committee Charter	valerie Martinez	Annuai	Operations	3/21/2024.	Annual Review and Approval	1/1/2024	3/21/2024					3/21/2024	Planned	LOW		
						Develop the written QIHET Program	n									1		
	DHCS	Quality Improvement and Health Equity Transformation	14-4		Build Sound Infrastructure and Operations	Description and submit to QIHEC fo	or a second base of the second b	4 (4 (2024	2/24/2024					2/24/2024	Diameter of			
	Dries	(QIHET) Program Description	Valerie Martinez	Alliudi	Operations	review and approval by 3/21/2024.	Allitual Neview and Approval	1/1/2024	3/21/2024	_^				3/21/2024	rialilieu	LOW		
						Assess the QIHET Program										1		
	DHCS	Quality Improvement and Health Equity Transformation Program Evaluation	14-4		Build Sound Infrastructure and	Evaluation and submit to QIHEC for		3/21/2024	6/20/2024					6/20/2024	Diameter of			
	DHCS	Program Evaluation	Valerie Martinez	Annuai	Operations	review and approval by 6/20/2024.	Annual Review and Approval	3/21/2024	6/20/2024		_ X			6/20/2024	Planned	LOW		
						Submit the HEART Measure Set										1		
						monitoring report to track and trend notable health disparities to								3/21/2024 6/20/2024		1		
		Health Equity Advancement Resulting in Transformation			Embed Equity and Advance	QIHEC by 3/21/2024 and quarterly	Analysis of quarterly reports to							9/19/2024		1		
	DHCS, NCQA	(HEART) Measure Set Monitoring Report	Valerie Martinez	Quarterly	Information in Action	thereafter.	identify HE disparities.	1/1/2024	12/12/2024	х	х	X	х	12/12/2024	Ongoing	Low		
											ΙT							
						Submit a Health Equity Spotlight Report to demonstrate health								3/21/2024				
						equity integration in everything we								6/20/2024				
	- Pules	Liver Service			Fort of French	do by 3/21/2024 and quarterly	Spotlight and report a health equity	4	4-1-1-		,	_	,	9/19/2024				
	DHCS	Health Equity Spotlight Report	Various Functional Leads	quarterly	Embed Equity	thereafter. Introduce the I have HEART	initiative.	1/1/2024	12/12/2024	X	X	X	х	12/12/2024 3/21/2024	Ongoing	LOW		
					Build Sound Infrastructure and	Advocate Program to QIHEC by								6/20/2024				
					Operations	3/21/2024, and updates quarterly	Informational and report out to		4-1-1-		.			9/19/2024				
	DHCS	I have HEART Advocate Program and Updates	Valerie Martinez Valerie Martinez	Quarterly	Cultivate a culture of Equity Embed Equity	thereafter.	QIHEC.	1/1/2024	12/12/2024	X	X	X	X	12/12/2024 3/21/2024	Ungoing	Low		
		APL 23-025: Diversity, Equity, and Inclusion Training	Linda Fleischman		Build Sound Infrastructure and	Development of DEI training,	DEI training development updates for							6/20/2024		1		
		Program Requirements and compliance per implementation	Angelica Matsuno		Operations	implementation and monitoring by	informational purposes and report out							9/19/2024		1		
-	DHCS, NCQA	timeline	Melinda Kjer	Quarterly	Cultivate a Culture of Equity Embed Equity	1/1/2025.	to QIHEC.	1/1/2024	12/12/2024	Х	X	Х	Х	12/12/2024 3/21/2024	Ongoing	Low		
					Build Sound Infrastructure and	Provide general updates to QIHEC								6/20/2024		1		
		Senate Bill (SB) 923 Gender Affirming Care Training			Operations	by 3/21/2024, and quarterly	Informational and report out to							9/19/2024		1		
	DHCS, NCQA	Requirements and Updates	Various Functional Leads	Quarterly	Cultivate a Culture of Equity Embed Equity	thereafter.	QIHEC.	1/1/2024	12/12/2024	Х	X	Х	Х	12/12/2024 3/21/2024	Ongoing	Low		
					Build Sound Infrastructure and	Provide general updates to QIHEC								6/20/2024		1		
		Assembly Bill (AB) 133 REAL/SOGI data collection	Danika Cunningham		Operations	by 3/21/2024, and quarterly	Informational and report out to							9/19/2024		1		
1	DHCS, NCQA	Requirements and Updates	Valerie Martinez	Quarterly	Cultivate a Culture of Equity Embed Equity	thereafter.	QIHEC.	1/1/2024	12/12/2024	X	X	Х	Х	12/12/2024 3/21/2024	Ongoing	Low		
					Build Sound Infrastructure and	Provide general updates to QIHEC								6/20/2024		1		
			Danika Cunningham		Operations	by 3/21/2024, and quarterly	Informational and report out to							9/19/2024		1		
1	NCQA	NCQA Health Equity Accreditation Updates	Valerie Martinez	Quarterly	Cultivate a Culture of Equity	thereafter. Develop Quality Improvement	QIHEC.	1/1/2024	12/12/2024	X	X	X	X	12/12/2024	Ongoing	Low		
					Embed Equity	Studies for Subpopulation(s) with										1		
					Advance Information in Action	disparities identified in Bold Goals										1		
	DHCS	BSP Bold Goals Strategic Plan Updates	Valerie Martinez	Comiannual	Build Sound Infrastructure and Operations	(2) to reduce health disparities in given subpopulations.	Informational report out to QIHEC for discussion.	3/21/2024	12/12/2024					6/20/2024 12/12/2024	Disposed	Laur 1		
	DNCS	B3F Bold Goals Strategic Flatt Opdates	valerie war unez	Semiamoai	Operations	given subpopulations.	discussion.	3/21/2024	12/12/2024		^		^	12/12/2024	Pidilileu	LOW		
						Prepare Health Equity Assessment										1		
						Reports that will include an in-dept assessment to understand specific	h									1		
					Embed Equity	areas looking at utilizations, service	s									1		
					Advance Information in Action	offered, member experience,	Informational report out to QIHEC for									1		
1	DHCS	Health Equity Assessment Report (2)	Valerie Martinez	Semiannual	Build Sound Infrastructure and Operations	outcomes, barriers and opportunities to improve.	discussion.	3/21/2024	12/12/2024			×	x	9/19/2024 12/12/2024	Planned	Low		
		1						2,2,222	,,2024			-		,,				
						Submit a Health Equity Assessment												
					Embed Equity	Quality MCAS Report to demonstrate how the HEO is												
					Advance Information in Action	tracking and trending notable												
	Ducs	Health Equity Assessment Quality MCAS Report	Valerie Martinez Christine Nguyen	Annual	Build Sound Infrastructure and Operations	health disparities and advancing information in action by 9/19/2024	Informational and report out to	6/20/2024	9/19/2024			Ų.		9/19/2024	Diame of	Law		
- 1	DHCS	reason Equity Assessment Quality Micks Report	Consule reguyen	Armodi	Operation 13		- Squase-	6/20/2024	2/12/2024			^		J/ 17/ 2024	Planned	LOW	_	
						Prepare Health Equity												
						Recommendation Reports from an equity lens. A formal analysis for												
						teams to incorporate health equity.												
						The reports will contain analysis of												
					Embed Equity	the problem or need statement, review of best practices or												
					Advance Information in Action	competitive landscape, regulatory												
	I			L	Build Sound Infrastructure and	requirements, and impact of	Informational report out to QIHEC for							9/19/2024				
1	DHCS	Health Equity Recommendation Report (2)	Valerie Martinez	Semiannual	Operations Embed Equity	recommendations. Prepare Health Equity Frameworks	discussion.	3/21/2024	12/12/2024	-		Х	X	12/12/2024	Planned	Low		
					Advance Information in Action	as a tactical guide for business unit												
		Hard San Australia (2)	l	L	Build Sound Infrastructure and	leaders integrating health equity	Informational report out to QIHEC for		42/42/					6/20/2024	L			
1	DHCS	Health Equity Framework (2)	Valerie Martinez	semiannual	Operations	into operations.	discussion.	3/21/2024	12/12/2024		X	-	X	12/12/2024	rlanned	LOW		
		Health Equity Integration Plan Updates per functional area:																
		- Health Education and Cultural and Linguistics																
		- Growth, Community Engagement, and Marketing Network																
		- Grievances and Appeals				Develop Health Equity Integration												
		- Utilization Management			Embed Equity	Plans and provide updates on each								6/20/2024				
		- Medical Services: Case management; Population Health Management, Maternal Management, Health Education,			Build Sound Infrastructure and Operations	functional area to QIHEC by 6/20/2024, and quarterly	Informational report out to QIHEC for							9/19/2024				
1	DHCS	and Quality	Various Functional Leads	Quarterly	Cultivate a Culture of Equity	thereafter.	discussion.	1/1/2024	12/12/2024		х	×	х	12/12/2024	Ongoing	Low		
						Provide general updates to QIHEC					T			3/21/2024 6/20/2024				
						by 3/21/2024, and quarterly	Informational and report out to							9/19/2024				
1	DHCS	Health Equity Internal Engagement	Valerie Martinez	Quarterly	Embed Equity	thereafter.	QIHEC.	1/1/2024	12/12/2024	x	x	x	х	12/12/2024	Ongoing	Low		

19	DHCS	Health Equity External Engagement	Valerie Martinez	Quarterly		Provide general updates to QIHEC by 3/21/2024, and quarterly thereafter.	Informational and report out to QIHEC.	1/1/2024	12/12/2024	х	х	х	3/21/2024 6/20/2024 9/19/2024 X 12/12/2024	Ongoing	Low	
		Legend Definition			Summary of Changes		·									
	Status	Definition		Status	Definition											
	Complete	Presented and Approved by Committee		MM/DD/YYYY	Briefly explains item changes											,
	Planned	Future Activity		3/21/2024	Establishment of original document											
	Ongoing	Ongoing Monitoring (daily, monthly, annually)														,
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