

## **Quality Improvement and Health Equity Committee Workplan**

					Quanty	inprovement	and nearth Eq	uity C	OIIIIIII	icc i	VVOIK	Piaii					
	Regulatory Standard															If an activity is at	
	(e.g., CMS, DMHC,															risk, what is the	
Item	DHCS and NCQA,		Responsible	Reporting			Action Item e.g., performance	Initiation	Completion				Reporting			root cause and/or	
No	Office of Affordability)	Planned Activity	Person/Owner(s)	Frequency	Goal	Objective	measure, measurable(s)		Date	01	Q2	03 04	Date(s)	Status	Rick	corrective action	Comments
IVO.	Office of Affordability)	Flamled Activity	reison/Owner(s)	riequency	Goal	Objective	measure, measurable(s)	Date	Date	Q1	Q2	ųs ų	Date(s)	Status	NISA	corrective action	Continents
		Health Equity Office Policies and Procedures:															
		- Quality Improvement and Health Equity															
		Transformation Program (QIHETP) Policy															
		- Quality Improvement Health Equity Committee															
		(OIHEC) Policy				Submit the QIHETP Policy to											
		- Diversity, Equity, Inclusion (DEI) Training Program			Build Sound Infrastructure and	QIHEC for annual review and											
1	DHCS	Policy	Valerie Martinez	Annual	Operations	approval by 3/21/2024.	Annual Review and Approval	1/1/2024	3/21/2024	Х			3/21/202	4 Planned	Low		
						Submit the QIHEC Charter to											
		Quality Improvement and Health Equity Committee			Build Sound Infrastructure and	QIHEC for review and approval by	1										
2	DHCS	Charter	Valerie Martinez	Annual	Operations	3/21/2024.	Annual Review and Approval	1/1/2024	3/21/2024	Х			3/21/202	Planned	Low		
						Develop the written QIHET											
						Program Description and submit											
		Quality Improvement and Health Equity			Build Sound Infrastructure and	to QIHEC for review and approval											
3	DHCS	Transformation (QIHET) Program Description	Valerie Martinez	Annual	Operations	by 6/20/2024.	Annual Review and Approval	1/1/2024	3/21/2024	X			6/20/202	4 Planned	Low		
						Assess the QIHET Program											
						Evaluation and submit to QIHEC											
		Quality Improvement and Health Equity			Build Sound Infrastructure and	for review and approval by											
	DHCS	Transformation Program Evaluation	Valerie Martinez	Annual	Operations	9/19/2024.	Annual Review and Approval	6/20/2024	9/19/2024			×	9/19/202	1 Planned	Low		
-	Direco	Transferred Tropium Evaluation	VUICING IVIUI CITICA	Aillioui	Operations	3/13/1024.	Ailliad Neview and Approval	0/20/2024	3/13/1014			Α	3/13/101	4 I Iumicu	LOW		
	1			l		Submit the HEART Measure Set					1			. 1			
	1			l		monitoring report to track and							3/21/202	1			
	1	Health Equity Advancement Resulting in		l		trend notable health disparities							6/20/202	1			
	1	Transformation (HEART) Measure Set Monitoring		l	Embed Equity and Advance Information	to QIHEC by 3/21/2024 and	Analysis of quarterly reports to						9/19/202	1			
5	DHCS, NCQA	Report	Valerie Martinez	Quarterly	in Action	quarterly thereafter.	identify HE disparities.	1/1/2024	12/12/2024	х	Х	х	X 12/12/20	4 Ongoing	Low		
		† ·			1			. , ,	, 12, 2224				,, 20	J			
	1		1	1	1	Submit a Health Equity Spotlight	1				1	1 1	1	1			
	1			l									3/21/202	. 1			
	1		1	1	1	Report to demonstrate health	1				1	1 1					
	1		1	1	1	equity integration in everything	1				1	1 1	6/20/202				
	1		Various Functional	1	1	we do by 3/21/2024 and	Spotlight and report a health				1	1 1	9/19/202				
6	DHCS	Health Equity Spotlight Report	Leads	Quarterly	Embed Equity	quarterly thereafter.	equity initiative.	1/1/2024	12/12/2024	х	х	×	X 12/12/20		Low		
						Introduce the I have HEART							3/21/202				
	1			l	Build Sound Infrastructure and	Advocate Program to QIHEC by					1		6/20/202				
	1			l		2/21/2024 and	Informational and				1						
		L			Operations	3/21/2024, and updates quarterly	Informational and report out				1	l l	9/19/202	. I.			
7	DHCS	I have HEART Advocate Program and Updates	Valerie Martinez	Quarterly	Cultivate a culture of Equity	thereafter.	to QIHEC.	1/1/2024	12/12/2024	Х	X	X	X 12/12/20		Low		
			Valerie Martinez		Embed Equity		DEI training development						3/21/202				
		APL 23-025: Diversity, Equity, and Inclusion Training	Linda Fleischman		Build Sound Infrastructure and	Development of DEI training,	updates for informational						6/20/202	1			
		Program Requirements and compliance per	Angelica Matsuno		Operations	implementation and monitoring	purposes and report out to						9/19/202	1			
	DHCS, NCQA	implementation timeline	Melinda Kjer	Quarterly	Cultivate a Culture of Equity	by 1/1/2025.	QIHEC.	1/1/2024	12/12/2024	v	~	v	X 12/12/20	4 Ongoing	Low		
-	Drics, NCQA	implementation unleine	ivieiiiua kjei	Quarterly	Cultivate a Culture of Equity	by 1/1/2023.	QITEC.	1/1/2024	12/12/2024	^	^	^			LOW		
													3/21/202				
						Provide general DHCS EPT							6/20/202				
		Equity and Practice Transformation Program	Susan Mahonga			updates to QIHEC by 3/21/2024,	Informational and report out						9/19/202				
9	DHCS	Requirements and Updates	Valerie Martinez	Quarterly	Embed Equity	and quarterly thereafter.	to QIHEC.	1/1/2024	12/12/2024	Х	X	x	X 12/12/202	4 Ongoing	Low		
					Embed Equity								3/21/202	1			
					Build Sound Infrastructure and	Provide general DHCS EPT							6/20/202				
					Operations												
		Senate Bill (SB) 923 Gender Affirming Care Training	Various Functional			updates to QIHEC by 3/21/2024,	Informational and report out						9/19/202				
10	DHCS, NCQA	Requirements and Updates	Leads	Quarterly	Cultivate a Culture of Equity	and quarterly thereafter.	to QIHEC.	1/1/2024	12/12/2024	Х	X	X	X 12/12/20	4 Ongoing	Low		
					Embed Equity								3/21/202	1			
					Build Sound Infrastructure and	Provide general DHCS EPT							6/20/202	1			
		Assembly Bill (AB) 133 REAL/SOGI data collection	Danika Cunningham		Operations	updates to QIHEC by 3/21/2024,	Informational and report out						9/19/202	1			
11	DHCS, NCQA	Requirements and Updates	Valerie Martinez	Quarterly	Cultivate a Culture of Equity	and quarterly thereafter.	to QIHEC.	1/1/2024	12/12/2024	Y	v	v	X 12/12/20		Low		
	Dires, recept	nequirements and opautes	VUICITE IVIUITITEE	Quarterry	Contract of Contract of Equity	und quarterly thereaster.	to quite.	1/1/1014	12/12/2024	- ^	- ^	A	3/21/202	+ Oligoling	LUW		
					Embed Equity								3/21/202	:			
					Build Sound Infrastructure and	Provide general DHCS EPT							6/20/202				
			Danika Cunningham		Operations	updates to QIHEC by 3/21/2024,	Informational and report out						9/19/202	1			
12	NCQA	NCQA Health Equity Accreditation Updates	Valerie Martinez	Quarterly	Cultivate a Culture of Equity	and quarterly thereafter.	to QIHEC.	1/1/2024	12/12/2024	Х	X	X	X 12/12/20	4 Ongoing	Low		
						Develop Quality Improvement											
	1			l		Studies for Subpopulation(s) with								1			
	1			l	Embed Equity	disparities identified in Bold								1			
	1			l										1			
	1			l	Advance Information in Action	Goals (2) to reduce health	1							1			
	1			l	Build Sound Infrastructure and	disparities in given	Informational report out to						6/20/202				
13	DHCS	BSP Bold Goals Strategic Plan Updates	Valerie Martinez	Semiannual	Operations	subpopulations.	QIHEC for discussion.	3/21/2024	12/12/2024		Х		X 12/12/20	4 Planned	Low		
					Embed Equity						1						
	1		1	1	Advance Information in Action	I					1	1 1	1	1			
	1			l	Build Sound Infrastructure and	Develop Health Equtiy	Informational report out to						6/20/202	:			
1.0	DHCS	Health Equity Assessment Report (2)	Valerie Martinez	Semiannual	Operations	Assessment Reports to	QIHEC for discussion.	3/21/2024	12/12/2024		×	1 1	X 12/12/20		Low		
14			. and the swidt UITEE				agricultural unacudabiluti.	372272024	12,14,2024		_^		12/12/20	. I minifed			
	1		1	1	1	Cobach a Hardel Carrie	1				1	1 1	1	1			
	1		1	1	1	Submit a Health Equity	1				1	1 1	1	1			
	1		1	1	1	Assessment Quality MCAS Report	1				1	1 1	1	1			
	1			l		to demonstrate how the HEO is					1			1			
	1		1	1	Embed Equity	tracking and trending notable					1	1 1	1	1			
	1			l	Advance Information in Action	health disparities and advancing								1			
	1		Valerie Martinez	1	Build Sound Infrastructure and	information in action by	Informational and report out				1	1 1	1	1			
	DHCS	Health Equity Assessment Quality MCAS Report	Christine Nguyen	Annual	Operations	9/19/2024.	to QIHEC.	6/20/2024	9/19/2024		1		0/40/	1 Planned	Low		
15	טיינט	records equity Assessment Quality WiCAS Report	Consume reguyen	Alliual		JJ 2JJ 2024.	w ginet.	0/20/2024	5/ 19/ 2024		-	^	9/19/202	- Franced	LUW		
	1		1	1	Embed Equity	I	1				1	1 1	1	1			
	1		1	1	Advance Information in Action	I	1				1	1 1	1	1			
	1		1	1	Build Sound Infrastructure and	Develop Health Equtiy	Informational report out to				1	1 1	6/20/202	1			
16	DHCS	Health Equity Recommendation Report (2)	Valerie Martinez	Semiannual	Operations	Recommendation Reports to	QIHEC for discussion.	3/21/2024	12/12/2024		Х	1 1	x 12/12/202	4 Planned	Low		
					Embed Equity												
- 1	1		1	1	Advance Information in Action	I					1	1 1	1	1			
- 1	1		1	1	Build Sound Infrastructure and	I	Informational report out to				1	1 1	6/20/202	. 1			
- 1		Haraldo Facility Facility (2)	l		Build Sound Infrastructure and Operations	Develon Health Frameworks to	Informational report out to OIHEC for discussion		12/12/2024		l	1 1	6/20/202 y 12/12/202				
17	DHCS	Health Equity Framework (2)	Valerie Martinez	Semiannual	operations	Develop Health Frameworks to	Unet for discussion.	3/21/2024	12/12/2024		Х	$\vdash$	x 12/12/20	4 Planned	LÓW		
- 1	1	Health Equity Integration Plan Updates per functional	1	1	1	I	1				1	1 1	1	1			
- 1	1	area:	1	1	1	I	1				1	1 1	1	1			
	1	- Health Education and Cultural and Linguistics		l		I .								1			
	1	- Growth, Community Engagement, and Marketing		l		I .								1			
- 1	1	Network	1	1	1	I	1				1	1 1	1	1			
	1		1	1	1	Develop Health Facility	1				1	1 1	1	1			
	1	- Grievances and Appeals	1	1	1	Develop Health Equity	1				1	1 1		1			
	1	- Utilization Management	1	1	Embed Equity	Integration Plans and provide	1				1	1 1	3/21/202	1			
	1	- Medical Services: Case management; Population		l	Build Sound Infrastructure and	updates on each functional area					1		6/20/202	1			
	1	Health Management, Maternal Management, Health	Various Functional	l	Operations	to QIHEC by 6/20/2024, and	Informational report out to				1		9/19/202	1			
18	DHCS	Education, and Quality	Leads	Quarterly	Cultivate a Culture of Equity	quarterly thereafter.	QIHEC for discussion.	1/1/2024	12/12/2024		х	×	X 12/12/20	4 Ongoing	Low		

														3/21/2024			
						Provide general DHCS EPT								6/20/2024			
						updates to QIHEC by 3/21/2024,	Informational and report out							9/19/2024			
1	9 DHCS	Health Equity Internal Engagement	Valerie Martinez	Quarterly	Embed Equity	and quarterly thereafter.	to QIHEC.	1/1/2024	12/12/2024	X	X	Х	Х	12/12/2024	Ongoing	Low	
														3/21/2024			
						Provide general DHCS EPT								6/20/2024			
						updates to QIHEC by 3/21/2024,	Informational and report out							9/19/2024			
- 2	0 DHCS	Health Equity External Engagement	Valerie Martinez	Quarterly	Embed Equity	and quarterly thereafter.	to QIHEC.	1/1/2024	12/12/2024	X	X	Х	Х	12/12/2024	Ongoing	Low	