**FAQs for the Hospital Value Model (HVM)**

1. How and when will Blue Shield notify hospitals of the Incentive payment amount? ​

* The annual scorecard will be released in the second quarter of each year by email.  Blue Shield will make the Incentive payment (currently as a lump sum payment to TIN) to the hospital within 120 days of scorecard release. ​

1. Who is the main Blue Shield contact that can answer questions about the annual hospital scorecard? ​

* Hospitals should send their queries to the following email address: [CareReimagined@blueshield.com](mailto:CareReimagined@blueshield.com)​

1. How frequently will performance reports be shared with participating hospitals? ​

* Blue Shield will share annual scorecards with participating hospitals in quarter two every year. Participating hospitals can check the CMS website if more frequent data is available.​

1. What lines of business will be included in the HVM program? ​

* For now, only fully insured, commercial PPO or HMO lines of business (or both) will be included in the HVM program. In the future, Blue Shield intends to include all commercial lines of business and self-funded (e.g., ASO and BlueCard). ​

1. Will supplemental data reporting be required to participate in the HVM program?​

* No supplemental data is required.​

1. Can Accountable Care Alliance (ACO) hospitals participate in the HVM program?​

* No.  Hospitals can opt to participate in either the HVM program or the ACO program​