202020 Addendum to/Suplemento Al Provider Directory Directorio de proveedores de 2020

County/Condado: Santa Clara

Please refer to your 2020 Provider Directory, for important plan information, as well as a listing of additional Blue Shield of California Promise Health Plan providers. This Addendum is a list of updates of provider information for the month of November 2020. The hardcopy provider directory and addendum together are the most up to date provider information. You can also visit www.blueshieldca.com/promise/medicare or call at the telephone number below for provider information.

Blue Shield of California Promise Health Plan Customer Care operations 1-800-544-0088 (TTY 711) From 8 a.m. to 8 p.m., seven days a week, from Oct. 1st – Mar. 31st and 8 a.m.– 8 p.m. weekdays, from Apr. 1st – Sept. 30th.

Por favor consulte su Directorio de Proveedores complementarios 2020, para información importante sobre su plan, al igual que la lista de proveedores adicionales para el plan Blue Shield of California Promise Health Plan. Este apéndice consiste en una lista de actualizaciones de la información sobre los proveedores para el mes de noviembre del 2020 El directorio de proveedores y el apéndice en papel contienen la información más actualizada sobre los proveedores. También puede visitar www.blueshieldca.com/promise/medicare o llamar a Servicios para Miembros de Blue Shield of California Promise Health Plan al número de teléfono a continuación para información sobre los proveedores complementarios.

Servicios para Miembros de Blue Shield of California Promise Health Plan: 1-800-544-0088 (TTY 711) de 8:00 a.m. a 8:00 p.m., siete días a la semana, del 1 de octubre al 31 de marzo y de 8:00 a.m. a 8:00 p.m. de lunes a viernes,desde el 1 de abril hasta el 30 de septiembre.

Este suplemento fue actualizado en noviembre del 2020. This addendum is current as of November 2020.



Promise Health Plan

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SANTA CLARA COUNTY MEDICAL GROUPS **ALLCARE IPA**

SPECIALISTS

Members may not self-refer to any of the specialists listed below. To receive covered services from a specialist you must receive a referral from your primary care physician.

Ophthalmology

MOUNTAIN VIEW

Bansal, Alok MD

2495 Hospital Dr Ste 545 Mountain View, CA 94040-4186 (650) 988-7480 Provider ID: 100167510030 Accepting New Patients: Yes Hours: M-SA 9AM-5PM Other Language: Hindi Accessibility: B; Members are uraed to call the provider's office to discuss their specific accessibility needs when there is limited access or where all or most accessibility indicators are not present. UPDATE: There was a change in the provider record;

demographic, phone and/or panel status.

SANTA CLARA COUNTY MEDICAL GROUPS NORTHERN CALIFORNIA PHYSICIANS NETWORK

SPECIALISTS

Members may not self-refer to any of the specialists listed below. To receive covered services from a specialist you must receive a referral from your primary care physician.

Radiology

SAN JOSE

Yitta, Silaja MD

625 Lincoln Ave San Jose, CA 95126-3785 (408) 871-3400 Provider ID: 100143692012 Accepting New Patients: Yes Hours: M-SA 9AM-5PM Accessibility: B; Members are urged to call the provider's office to discuss their specific accessibility needs when there is limited access or where all or most accessibility indicators are not present. UPDATE: NEW Provider Added. Effective_Date: 20-OCT-20

SANTA CLARA COUNTY MEDICAL GROUPS PHYSICIANS MEDICAL GROUP OF SAN JOSE

SPECIALISTS

Members may not self-refer to any of the specialists listed below. To receive covered services from a specialist you must receive a referral from vour primary care physician.

Nephrology

MOUNTAIN VIEW

No. Grace MD

515 South Dr Ste 12 Mountain View, CA 94040-4209 (650) 988-7944 Provider ID: 100269157013 Accepting New Patients: Yes Hours: M-SA 9AM-5PM Other Language: Korean, Spanish

Accessibility: B; Members are urged to call the provider's office to discuss their specific accessibility needs when there is limited access or where all or most accessibility indicators are not present.

UPDATE: NEW Provider Added. Effective_Date: 22-OCT-20

Ophthalmology

Bansal, Alok MD

2495 Hospital Dr Ste 545 Mountain View, CA 94040-4186 (650) 988-7480 Provider ID: 100167510029 Accepting New Patients: Yes Hours: M-SA 9AM-5PM Other Language: Hindi Accessibility: B; Members are uraed to call the provider's office to discuss their specific accessibility needs when there is limited access or where all or most accessibility indicators are not present.

UPDATE: There was a change in the provider record; demographic, phone and/or panel status.

Palmer, James MD

2495 Hospital Dr Ste 545 Mountain View, CA 94040-4186 (650) 988-7480 Provider ID: 100066390026 Accepting New Patients: Yes Hours: M-SA 9AM-5PM Accessibility: B; Members are urged to call the provider's office to discuss their specific accessibility needs when there is limited access or where all or most accessibility indicators are not present. **UPDATE: NEW Provider Added.**

Effective Date: 22-OCT-20

Surgery General

LOS ALTOS

Liu, Ming MD

460 Heather Ct Los Altos, CA 94022-1622 (650) 793-4826 Provider ID: 100073686010 Accepting New Patients: Yes Hours: M-SA 9AM-5PM Other Language: Chinese, Mandarin Accessibility: B; Members are uraed to call the provider's office to discuss their specific accessibility needs when there is limited access or where all

are not present. **UPDATE: NEW Provider Added.** Effective Date: 15-OCT-20

or most accessibility indicators

SANTA CLARA COUNTY MEDICAL GROUPS PREMIER CARE OF NORTHERN CA

Internal Medicine

SAN JOSE

Nguyen, Tam DO

4945 Palemetto Dunes Ct San Jose, CA 95138-2131 (408) 258-5083 Provider ID: 100107327031 Accepting New Patients: No Hours: M-SA 9AM-5PM Other Language: Vietnamese Accessibility: B; Members are uraed to call the provider's office to discuss their specific accessibility needs when there is limited access or where all or most accessibility indicators are not present.

UPDATE: NEW Provider Added. Effective Date: 09-OCT-20

SPECIALISTS

Members may not self-refer to any of the specialists listed below. To receive covered services from a specialist you must receive a referral from your primary care physician.

Obstetrics / Gynecology

Cowan, Beth MD

2425 Samaritan Dr San Jose, CA 95124-3908 (408) 559-2011 Provider ID: 100075417013 Accepting New Patients: No Hours: M-SA 9AM-5PM Other Language: Spanish Accessibility: B; Members are urged to call the provider's office to discuss their specific accessibility needs when there is limited access or where all or most accessibility indicators are not present.

UPDATE: NEW Provider Added. Effective Date: 22-OCT-20

Ophthalmology

Dessouki, Amr MD 123 Di Salvo Ave Ste E San Jose, CA 95128-1717 (408) 418-2200 Provider ID: 100081197051 Accepting New Patients: No Hours: M-SA 9AM-5PM Other Language: Arabic, French, Spanish, Vietnamese Accessibility: B; Members are urged to call the provider's office to discuss their specific accessibility needs when there is limited access or where all or most accessibility indicators are not present. **UPDATE: NEW Provider Added.**

Effective Date: 22-OCT-20

SANTA CLARA COUNTY OUTPATIENT MENTAL HEALTH PROVIDERS

LOS GATOS

Havill, Diana PSY 815 Pollard Rd Los Gatos, CA 95032-1438 (818) 518-9715 Accepting New Patients: Yes Hours: M-TH 9AM-6PM, F 8AM-6PM Accessibility: Members should call the provider's office to discuss their accessibility needs. UPDATE: There was a change in the provider record;

demographic, phone and/or panel status.

For more information, please call Blue Shield of California Promise Health Plan at 1-800-544-0088, (TTY: 711), 8 a.m. to 8 p.m., seven days a week, from Oct. 1st - Mar. 31st and 8 a.m. - 8 p.m. weekdays, from Apr. 1st - Sept. 30th. **This list is subject to change**.

(**) Provides TeleServices Only

Accessibility code explanations: "SR" This information is self reported by the provider. Blue Shield of California Promise Health Plan has not verified this information. The presence of the following codes indicates the provider location is accessible with this area. P: parking, EB: Exterior Building, IB: Interior Building E: Exam Room R: Restroom T: Exam Table/Scale W: Wheelchair ME Medical Equipment 5

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